

Clark Fork Valley Hospital Dashboard Report

INDICATOR	YTD 2010	Bench Mark 2010	2011												YTD 2011	Bench Mark 2011	Legend
			Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11			
Volume Indicators																	
Acute Care ALOS/Hrs	63	< 96	75	65	72	63	81	71	70	87	80	81	74	77	74	< 96	CAH
Acute care ADC	3.3	4.7	2.6	3.6	3.5	2.8	3.4	3.7	3.0	2.0	4.0	2.6	3.2	2.9	3.1	3.2	CFVB
# ER visits	218	218	209	216	216	214	226	237	259	255	262	222	180	201	227	219	CFVB
# Observation hours	151	154	243	376	339	253	235	407	529	341	568	484	626	555	400	125	CFVB
Swing Bed ADC	1.7	2.0	2.7	1.8	1.2	1.1	0.3	1.0	1.8	1.1	1.0	1.2	0.9	1.1	1.3	2.0	CFVB
# Total OP Visits	1403	1483	1447	1272	1555	1395	1546	1703	1467	1640	1402	1712	1554	1633	1518	1417	CFVB
Surgery Minutes	2655	2778	2007	2341	2632	2904	2237	2926	1739	2291	2916	2065	2906	2486	2451	2586	CFVB
Family Medicine Network - Visits	1491	1931	1299	1233	1612	1503	1593	1589	1377	1657	1501	1595	1520	1558	1498	1572	CFVB
Financial Indicators																	
Days Cash On Hand		25 - 28	44	41	46	46	46	50	45	48	44	43	48			28 - 31	CFVS
EBITDA		160404														141666	CFVB
% S & B /NR	61	<59	65	69	59	64	70	60	64	69	66	65	66		65	<59	CFVS
Days in AP		<35.0	32.9	30.0	26.2	27.8	29.2	32.2	23.9	26.0	21.8	25.1	34.0			<35.0	CFVS
Days in AR		<60	54	53	52	51	50	50	53	50	54	54	50			<60	CFVS
Risk Management Indicators																	
Total Number Med Errors	17.6	9.7	8	40	12	5	4	13	0	14	0	18	16	17.0	11.8	17.6	CFVA
Adverse drug Reactions	0.0	0.0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	CFVA
# NH Falls/1000 Patient Days	5.7	<8.2	6.1	7.8	7.4	4.9	13.3	7.1	6.4	2.7	0.0	4.2	2.9	3.6	5.7	<8.2	Nat
# Acute Falls/1000 Patient Days	6.4	<8.2	0.0	6.7	6.9	0.0	0.0	14.0	0.0	0.0	0.0	0.0	16.1	8.1	4.0	<8.2	Nat
# falls with Injury	1.4	2.9	2	3	2	2	4	3	2	0	0	1	0	0.5	1.7	1.4	CFVA
Inpatient AMA (%)	1.4	<2.2	7.1	0.0	2.9	0.0	0.0	0.0	0.0	0.0	0.0	3.7	0.0	1.9	1.2	<2.2	Nat
# Employee Injuries	3.1	<3.8	3	1	0	2	0	2	2	2	4	0	3	1.5	1.7	3.1	CFVA
Unplanned Return to ER w/in 72 Hrs	2.4	<1.6	1.4	3.2	2.3	2.3	3.5	2.1	1.9	2.0	2.7	3.2	1.1	Y-AVG	2.4	<1.6	**PIN
Readmission w/in 30 days	2.4	<3.6	7.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	Y-AVG	0.8	<3.6	**PIN
Unplanned return to surgery	0.1	<2.57	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	<2.57	VHA
Unplanned adm after OP Surg	0.0	0.0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	CFVA
Never Events	0.0	0.0	0	0	0	0	0	0	0	0	0	0	0	0.0	0.0	0.0	CFVS
Quality/Satisfaction Indicators																	
Acute Care Mortality Rate (%)	0.2	<1.82	0.0	0.0	0.0	0.0	0.0	2.6	0.0	0.0	0.0	0.0	0.0	Y-AVG	0.3	<1.63	**PIN
HAI Acute Care %	0.00	<0.27	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.3	0.0	0.63	0.10	<0.12	PIN
HAI Swing Bed %	0.63	<0.28	0.0	0.0	0.0	3.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.00	0.23	<0.34	PIN
Clinic: Overall Score - % Rank			1st Qtr 59			2nd Qtr 68			3rd Qtr 82					70	85	CFVS	
ER: Overall Score - % Rank	95	80	1st Qtr 95			2nd Qtr 90			3rd Qtr 95					93	85	CFVS	
Inpatient: Overall Score - % Rank	72	80	1st Qtr 80			2nd Qtr 74			3rd Qtr 40					65	85	CFVS	
CHF Core Measures - %met	70	>95%	n/a	100	100	100	100	100	50	100	n/a	n/a	n/a		91	>95%	CFVS
Pneumonia Core Measures - % met	88	>95%	100	100	75	100	83	100	100	50	n/a	67	0		83	>95%	CFVS
Acute MI Core Measures (ER)- % Met	36	>95%	100	n/a	100	100	50	100	n/a	100	n/a	100	0		83	>95%	CFVS
Acute MI Core Measures (AC)- % Met	100	>95%	n/a	n/a	100	n/a	n/a	n/a	n/a	100	n/a	n/a	n/a		100	>95%	CFVS
Surgical Site Infection Prev. - % Met	99	>95%	100	100	93	100	100	100	100	100	82	100	100		98	>95%	CFVS
Surgical Care Improvement - % Met	99	>95%	100	100	96	100	100	100	100	100	100	100	100		100	>95%	CFVS
															#DIV/0!	>95%	CFVS
															#DIV/0!	>95%	CFVS
Clinical Reliability Index	97%	>95%													97%	>95%	CFVS
Legend																	
	Alert	(> 19% off target)	Caution	(10 - 19% off target)		(1 - 9% off Target)	At Goal or Above										
LEGEND: CFVA = Prior Year Average CFVB= Budget CFVS = Strategic Plan VHA = Volunteer Hospitals of America																	
CAH = Critical Access Hospital / Nat = National / PIN = Performance Improvement Network / **PIN = Rolling 12 month average																	