

Clark Fork Valley Hospital Dashboard Report

INDICATOR	2009							2010							Legend			
	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	YTD 2009	Bench Mark 2009	Jan-10	Feb-10	Mar-10	Apr-10	May-10	Jun-10		2nd Quarter 2010	YTD 2010	Bench Mark 2010
Volume Indicators																		
Acute Care ALOS/Hrs	67	84	67	70	93	71	70	< 96	58	64	73	78	61	57	65	65	< 96	CAH
Acute care ADC	5.2	5.7	3.1	4.6	4.8	5.0	4.6	4.5	1.5	3.2	5.9	4.7	4.2	2.0	3.7	3.6	4.7	CFVB
# ER visits	252	258	199	221	197	180	215	221	184	201	259	186	203	191	193	204	218	CFVB
# Observation hours	92	107	90	206	113	59	137	188	33	120	54	175	133	167	158	114	154	CFVB
Swing Bed ADC	2.1	1.8	1.0	1.6	2.9	2.9	1.8	2.6	3.5	3.2	3.6	0.7	1.3	1.6	1.2	2.3	2.0	CFVB
# Total OP Visits	1416	1447	1365	1398	1251	1323	1416	1500	1464	1269	1387	1452	1370	1507	1443	1408	1483	CFVB
Surgery Minutes	2314	1610	3031	1866	3164	3172	2510	2785	2239	2059	2720	2455	3709	1424	2529	2434	2778	CFVB
Family Medicine Network - Visits	1561	1541	1355	1542	1323	1397	1483	1711	1322	1303	1828	1616	1438	1606	1553	1519	1931	CFVB
Financial Indicators																		
Days Cash On Hand	30.3	29.1	27.5	25.9	27.2	28.4		20 - 25	24.0	18.2	30.2	29.1	33.3	42.6			25 - 28	CFVS
EBITDA								153434									160404	CFVB
% S & B /NR	56	66	64	73	59	70	64	<57	73	78	57	60	56	67		65	<59	CFVS
Days in AP	25.2	24.6	27.9	25.4	23.4	31.5		<35.0	30.0	33.7	45.2	41.0	27.3	27.5			<35.0	CFVS
Days in AR	60	61	65	63	63	59		<60	57	61	62	56	57	53			<60	CFVS
Risk Management Indicators																		
Total Number Med Errors	6	20	0	3	7	17	9.7	14.6	13	30	32	21	11	12	14.7	19.8	9.7	CFVA
Adverse drug Reactions	0	0	0	0	0	0	0.0	<0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	CFVA
# NH Falls/1000 Patient Days	11.1	10.1	6.8	14.4	9.3	13.2	9.1	<8.2	4.8	5.3	7.3	5.1	4.8	8.1	6.0	5.9	<8.2	Nat
# Acute Falls/1000 Patient Days	0.0	4.5	0.0	5.3	8.6	8.1	7.0	<8.2	6.5	0.0	10.2	0.0	0.0	9.4	3.1	4.4	<8.2	Nat
# falls with Injury	4	3	1	5	1	2	2.9	<3.3	0.0	3.0	3.0	0.0	0.0	3.0	1.0	1.5	2.9	CFVA
Inpatient AMA (%)	2.0	0.0	0.0	0.0	0.0	1.9	1.5	<2.2	0.0	0.0	0.0	2.0	0.0	0.0	0.7	0.4	<2.2	Nat
# Employee Injuries	2	1	5	4	5	5	3.8	<3.9	2	4	4	3	5	3	3.7	3.5	<3.8	CFVA
Unplanned Return to ER w/in 72 Hrs	1.6	3.1	0.5	1.4	0.5	0.6	1.5	<1.7	5.4	2.0	4.2	2.2	2.5	1.6	Y-AVG	2.2	<1.6	**PIN
Readmission w/in 30 days	5.7	4.3	8.8	2.5	7.3	3.9	3.5	<3.7	0.0	3.1	5.8	0.0	0.0	4.8	Y-AVG	3.9	<3.6	**PIN
Unplanned return to surgery	0.00	0.00	0.00	0.00	0.00	0.00	0.00	<2.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	<2.57	VHA
Unplanned adm after OP Surg	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	CFVA
Never Events	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	CFVS
Quality/Satisfaction Indicators																		
Acute Care Mortality Rate (%)	2.0	4.2	0.0	0.0	0.0	0.0	1.1	<2.2	0.0	0.0	0.0	0.0	0.0	0.0	Y-AVG	0.6	<1.82	**PIN
Nosocomial infection Acute Care %	0.00	0.58	1.08	0.00	0.00	0.00	0.24	<0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	<0.27	PIN
Nosocomial infection Swing Bed %	0.00	0.00	0.00	0.00	0.00	1.12	0.31	<0.84	0.00	0.00	1.80	0.00	2.6	2.1	1.56	0.96	<0.28	PIN
ER: Overall Score - % Rank	3rd Qtr 93			4th Qtr 68			89	90	1st Qtr 97			2nd Qtr 93			95	90	CFVS	
Inpatient Overall Score - % Rank	3rd Qtr 94			4th Qtr 76			87	90	1st Qtr 27			2nd Qtr 71			49	90	CFVS	
CHF Core Measures - %met	100	100	100	n/a	100	100	94	>95%	100	n/a	100	100	n/a	n/a		100	>95%	CFVS
Pneumonia Core Measures - % met	n/a	100	100	80	n/a	100	94	>95%	100	100	83	100	100	100		93	>95%	CFVS
Acute MI Core Measures (ER) - % Met	100	100	100	100	50	100	95	>95%	0	n/a	n/a	n/a	50	n/a		33	>95%	CFVS
Acute MI Core Measures (AC) - % Met									n/a	100	100	100	n/a	n/a		100	>95%	CFVS
Surgical Site Infection Prev. - % Met	93	100	100	100	100	100	95	>95%	100	100	93	93	100	100		98	>95%	CFVS
Surgical Care Improvement - % Met									100	100	96	100	100	100		99	>95%	CFVS
Clinical Reliability Index							95%									98%	>95%	CFVS
Legend																		
	Alert	(> 19% off target)					Caution	(10 - 19% off target)					(1 - 9% off Target)	At Goal or Above				
LEGEND: CFVA = Prior Year Average CFVB= Budget CFVS = Strategic Plan VHA = Volunteer Hospitals of America																		
CAH = Critical Access Hospital / Nat = National / PIN = Performance Improvement Network / **PIN = Rolling 12 month average																		